

[Your Name]
[Your Address]
[Your City, State, Zip Code]
[Your Phone Number]
[Your Email]

[Date]

[Name of Contact Person or Legal Department]
[Manufacturer/Dealer Name]
[Address]
[City, State, Zip Code]

RE: FORMAL DEMAND FOR REMEDY UNDER MAGNUSON-MOSS WARRANTY ACT

To Whom It May Concern,

I am writing this letter to formally notify you of a breach of warranty regarding my [Year, Make, and Model of Product], Serial/VIN Number: [Insert Number], purchased on [Date of Purchase] from [Name of Dealer/Store].

This product is covered by a written warranty provided by [Manufacturer Name]. Under the Magnuson-Moss Warranty Act (15 U.S.C. § 2301 et seq.), a warrantor must remedy a consumer product within a reasonable time and after a reasonable number of attempts if the product contains a defect or malfunction.

Since the purchase, the product has exhibited the following defects:

- [Describe defect 1]
- [Describe defect 2]

I have provided you with a reasonable number of opportunities to repair these defects on the following dates:

- [Date 1]: [Briefly describe repair attempt]
- [Date 2]: [Briefly describe repair attempt]

Despite these attempts, the product remains defective and fails to conform to the written warranty. As the warrantor has been unable to remedy the defects after a reasonable number of attempts, I am now exercising my rights under the Act.

I am demanding that you provide the following remedy within [Number, e.g., 14] days of receipt of this letter:

[Choose one: A full refund of the purchase price / A replacement of the product with a conforming unit.]

Failure to resolve this matter promptly may result in further legal action. Please be advised that the Magnuson-Moss Warranty Act allows for the recovery of reasonable attorneys' fees and legal costs should a consumer prevail in a civil action.

I look forward to your immediate response regarding this matter.

Sincerely,

[Your Signature]

[Your Printed Name]