

[Your Name]
[Your Address]
[Your Phone Number]
[Your Email]

[Date]

[Name of Contact Person/Manager]
[Name of Business/Manufacturer]
[Business Address]

RE: FORMAL DEMAND FOR REPLACEMENT - [Product Name/Model] - [Serial/VIN Number]

Dear [Name of Contact Person/Manager],

I am writing this letter to formally demand a replacement for the [Product Name] purchased on [Date of Purchase] for [Purchase Price], under Receipt/Order Number [Number].

The product is currently suffering from a substantial defect that significantly impairs its use, value, and safety. Specifically, the following issues have occurred:

- [Describe defect 1]
- [Describe defect 2]

I have previously provided you with [Number] opportunities to repair these defects on the following dates: [List dates of previous repair attempts]. Despite these attempts, the product remains defective and unfit for its intended purpose.

Under the terms of the [Warranty Name/Consumer Protection Law, e.g., Magnuson-Moss Warranty Act], I am entitled to a replacement of this product with a new, identical, and fully functional unit. I request that you arrange for the collection of the defective item and the delivery of the replacement within [Number, e.g., 10] business days from the date of this letter.

Failure to resolve this matter within the specified timeframe will leave me with no choice but to pursue further legal remedies, which may include filing a formal complaint with the [State/Local Consumer Protection Agency] or seeking legal counsel.

I look forward to your immediate response to settle this matter amicably.

Sincerely,

[Your Signature]

[Your Printed Name]

Enclosures: [Copy of Receipt, Repair Orders, Photos of Defect]