

Subject: Important Update: Cancellation of your listing [Listing ID/Product Name]

Dear [Customer Name],

We are writing to inform you that we have had to cancel your recent listing/order for **[Product Name/Reference Number]**.

Unfortunately, due to an unexpected inventory shortage and high demand, we are currently unable to fulfill this request. We sincerely apologize for any inconvenience this may cause you.

**Current Status:**

- **Refunds:** If any payment was processed, a full refund has been issued to your original payment method. Please allow [Number] business days for this to reflect in your account.
- **Future Availability:** We expect to have this item back in stock by [Estimated Date].

We value your business and would like to offer you [Discount Code/Store Credit] to use on a future purchase as a token of our apology.

If you have any questions, please reply to this email or contact our support team at [Phone Number].

Best regards,

[Your Name/Company Name]  
[Website/Contact Information]