

[Date]

[Client Name]

[Client Address]

[City, State, Zip Code]

Dear [Client Name],

Thank you for choosing [Property Management Company Name] to manage your investment. We value our partnership and are committed to providing the highest level of service.

We are currently looking to improve our operations and would appreciate your feedback. Please take a moment to answer the following questions regarding your experience with us:

1. How satisfied are you with our communication and responsiveness?

☐ Very Satisfied ☐ Satisfied ☐ Neutral ☐ Dissatisfied

2. How would you rate the quality of maintenance and repairs handled at your property?

☐ Excellent ☐ Good ☐ Average ☐ Poor

3. Is there any specific area where we could improve our services?

Testimonial Request:

If you have been happy with our services, would you be willing to provide a brief testimonial that we may share on our website or marketing materials?

[Testimonial Space:]

☐ I give permission to use this testimonial for marketing purposes.

Please return this form in the enclosed envelope or email your response to [Email Address].

Sincerely,

[Your Name]

[Your Title]

[Property Management Company Name]