

[Date]

[Client Name]

[Client Address]

[City, State, Zip Code]

Dear [Client Name],

Congratulations on the successful closing of your short sale at [Property Address]. I understand that this has been a challenging process, and I appreciate the trust you placed in me to navigate the complexities of this transaction.

I am committed to providing the highest level of service to my clients. To help me improve, I would greatly appreciate it if you could take a few moments to provide feedback on your experience. Please consider the following questions:

- How satisfied were you with the communication throughout the short sale process?
- Did I clearly explain the requirements and timelines involved with the bank?
- How would you rate my professionalism and efforts in negotiating with your lender?
- What is one thing I could have done better to support you during this time?
- Would you recommend my services to others facing similar real estate situations?

You can reply to this letter directly or provide your comments via [Email Address/Online Survey Link].

Thank you again for the opportunity to assist you. I wish you the very best in your next chapter.

Sincerely,

[Your Name]

[Your Company Name]

[Your Phone Number]