

[Your Name]
[Your Address]
[Your City, State, Zip Code]
[Your Email]
[Your Phone Number]

[Date]

[Company Name]
[Attn: Legal Department / General Counsel]
[Company Address]
[City, State, Zip Code]

RE: Notice of Dispute and Challenge to Class Action Waiver Enforceability

Dear Legal Department,

I am writing to formally notify [Company Name] of a legal dispute regarding my account/transaction (Account Number: [Your Account Number]).

I am aware that your Terms of Service include a mandatory arbitration clause and a class action waiver. However, I am writing to formally contest the enforceability of these provisions as they apply to my specific claims for the following reasons:

- **Procedural Unconscionability:** The terms were presented as a contract of adhesion with no meaningful opportunity for negotiation.
- **Substantive Unconscionability:** The waiver imposes prohibitive costs and creates a one-sided barrier to seeking a remedy for widespread consumer harm.
- **Lack of Notice:** The waiver was buried in a dense document and was not conspicuously disclosed at the time of purchase/sign-up.
- **Public Policy:** The waiver effectively prevents the vindication of statutory rights under state and federal consumer protection laws.

I am willing to engage in a good-faith informal settlement process to resolve this matter without further litigation or arbitration. Please contact me within [Number, e.g., 30] days to discuss a resolution.

If we are unable to reach a settlement, I reserve the right to challenge the validity of the class action waiver in a court of competent jurisdiction and to proceed with all available legal remedies.

Sincerely,

[Your Signature]

[Your Printed Name]