

Subject: Wellness Check: We missed you during your telehealth appointment

Dear [Patient Name],

We are writing because we missed you for your scheduled telehealth appointment on [Date] at [Time].

Our primary concern is your health and well-being. Since we were unable to connect with you online, we want to ensure that you are doing well and check if you experienced any technical difficulties or emergencies that prevented you from joining the call.

Please contact our office at [Phone Number] or reply to this email at your earliest convenience to:

- Confirm that you are okay.
- Reschedule your appointment.
- Let us know if you need technical assistance for future visits.

If you have already called to reschedule or if you had an emergency, please disregard this message.

We look forward to hearing from you soon.

Best regards,

[Provider/Clinic Name]

[Contact Information]

[Website]