

[Date]

[Policyholder Name]

[Address Line 1]

[Address Line 2]

[City, State, Zip Code]

Re: Acknowledgment of Emergency Claim - [Pet Name]

Claim Number: [Claim Number]

Policy Number: [Policy Number]

Dear [Policyholder Name],

We have received your emergency pet health insurance claim for [Pet Name], submitted on [Date]. We understand that emergency situations are stressful, and we wish [Pet Name] a speedy recovery.

Your claim is currently being reviewed by our claims department. We are verifying the details provided against your policy coverage. This process typically takes [Number] business days.

If we require additional information from you or your veterinarian, such as diagnostic reports or itemized invoices, we will contact you immediately. You can also track the status of your claim through our online portal at [Website URL].

Once the review is complete, we will notify you regarding the reimbursement amount or any further actions required.

Thank you for choosing [Insurance Company Name]. If you have any urgent questions, please call us at [Phone Number] or email [Email Address].

Sincerely,

[Sender Name/Claims Department]

[Insurance Company Name]