[Date]

[Claimant Name]
[Claimant Address]
[City, State, Zip Code]

Re: Notice of Ongoing Liability Investigation

Claim Number: [Insert Claim Number]
Date of Loss: [Insert Date]
Our Insured: [Insert Policyholder Name]

Dear [Claimant Name],

We are writing to provide an update regarding the status of the liability investigation for the claim referenced above.

At this time, our investigation into the facts of the incident is still ongoing. We are currently in the process of:

- Reviewing the official police/accident report;
- Reviewing statements from involved parties and witnesses;
- Evaluating photographic evidence and scene diagrams;
- Assessing applicable local and state statutes.

A final determination regarding liability has not yet been reached. We require additional time to ensure all facts are gathered and thoroughly evaluated. We anticipate having a formal position on this matter by [Insert Date].

Please note that this letter is for informational purposes and does not constitute an admission of liability or a waiver of any rights or defenses available to [Insurance Company Name] or our insured.

If you have any additional information or documentation that you believe is relevant to this investigation, please forward it to our office at your earliest convenience.

Sincerely,

[Adjuster Name]
[Title]
[Insurance Company Name]
[Phone Number]
[Email Address]