

Date: [Date]

To: [Agent Name]

Agent ID: [Agent ID Number]

Subject: Initial Agent Onboarding: Do Not Call (DNC) Compliance Acknowledgment

Dear [Agent Name],

As part of your onboarding process with [Company Name], you are required to acknowledge your understanding of and commitment to federal and state Do Not Call (DNC) regulations, including the Telephone Consumer Protection Act (TCPA).

By signing this document, you certify and agree to the following:

- I will check all phone numbers against the National Do Not Call Registry and [Company Name]'s internal DNC list before making any outbound solicitation calls.
- I will not contact any consumer who has previously requested not to be called by [Company Name].
- I will limit calling hours to between 8:00 a.m. and 9:00 p.m. (local time of the consumer).
- I will accurately identify myself and the company at the beginning of every call.
- I understand that failure to comply with DNC regulations may result in disciplinary action, including termination of contract, as well as personal legal liability.

I have received, read, and understood the [Company Name] Compliance Manual regarding telemarketing practices.

Agent Signature

Date

Print Name