

Dear [Customer Name],

Thank you for choosing [Insurance Company Name]. We understand that filing an auto insurance claim can be a stressful experience, and we recently processed your claim regarding [Claim Number].

To help us improve our services, we would appreciate it if you could take a few moments to share your feedback regarding your recent experience with our claims department.

Please click the link below to complete a short survey:

[Start the Survey](#)

Your responses will remain confidential and will be used to enhance the quality of support we provide to our policyholders.

If you have any additional questions or concerns, please contact us at [Phone Number] or [Email Address].

Best regards,

[Sender Name]

[Job Title]

[Insurance Company Name]