

[Date]

[Policyholder Name]

[Address Line 1]

[Address Line 2]

Re: Claim Number: [Claim Number]

Property Address: [Insured Property Address]

Dear [Policyholder Name],

Thank you for choosing [Insurance Company Name] for your homeowners insurance needs. We understand that filing a claim can be a stressful experience, and we hope that the recent resolution of your claim met your expectations.

We are committed to providing excellent service, and your feedback is essential to helping us improve. We would appreciate it if you could take a few moments to complete a brief survey regarding your recent claim experience.

Please click the link below to access the survey:

[Start Claim Experience Survey](#)

The survey covers several areas, including:

- The ease of reporting your claim.
- The professionalism and communication of your adjuster.
- The timeliness of the inspection and settlement.
- Your overall satisfaction with the process.

Your responses are confidential and will be used solely to enhance our services. If you have any immediate concerns or would prefer to speak with a representative directly, please contact our Customer Care Team at [Phone Number].

Thank you for your time and for being a valued policyholder.

Sincerely,

[Sender Name]

[Title]

[Insurance Company Name]