[Current Date]

[Customer Name]
[Customer Address]
[City, State, Zip Code]

Subject: Notification of Failed Electronic Funds Transfer (EFT)

Dear [Customer Name],

We are writing to inform you that a scheduled Electronic Funds Transfer (EFT) from your account ending in [Last 4 Digits of Account Number] was unsuccessful.

Transaction Details:
Date of Attempt: [Date]
Amount: [Amount]
Recipient/Payee: [Payee Name]

Reason for Rejection:
The transfer could not be processed due to [Reason: e.g., Insufficient Funds / Incorrect Account Details / Account Lapse].

As a result of this lapse, the payment was not sent. Please ensure that sufficient funds are available or that your account information is updated to prevent further service interruptions or potential fees.

If you have already resolved this issue, please disregard this notice. If you have questions, you may contact our customer service department at [Phone Number].

Sincerely,

[Bank Name]
[Department Name]