

Subject: Secure Document Sharing via Our Mobile App

Dear [Client Name],

To ensure the highest level of security and privacy for your sensitive information, [Agency Name] now requires all document sharing to be processed through our official mobile application.

Our secure portal protects your data with end-to-end encryption, making it safer than traditional email for sending items such as identification, financial statements, and signed contracts.

**How to get started:**

- **Download the App:** Search for "[App Name]" in the Apple App Store or Google Play Store.
- **Log In:** Use your registered email address [Client Email] and your existing password.
- **Upload Documents:** Navigate to the "Documents" tab and tap the "Upload" icon to capture a photo or select a file from your device.

Once you upload your documents, your dedicated agent will be notified instantly to begin processing your file.

If you have any questions or experience technical difficulties, please contact our support team at [Phone Number] or reply to this email.

Best regards,

[Agent Name]  
[Agency Name]  
[Website URL]