[Company Name]
[Address Line 1]
[City, State, Zip Code]
[Phone Number]
[Date]

[Customer Name]
[Customer Address Line 1]
[City, State, Zip Code]

Subject: Update Regarding Your Premium Discount Application

Dear [Customer Name],

Thank you for submitting your documentation regarding the installation of an alarm system at your property located at [Property Address]. We appreciate your efforts to improve the security of your home.

After reviewing your application and the specifications of your system, we regret to inform you that we are unable to apply an alarm system discount to your policy at this time. This decision was based on the following reason(s):

- [ ] The system is a local-only alarm and is not monitored by a central station.
- [ ] The system does not meet the minimum UL (Underwriters Laboratories) certification requirements.
- [ ] We have not received a valid, unexpired Alarm Monitoring Certificate.
- [ ] The system does not include [Fire/Smoke/Burglary] monitoring as required for this specific discount.
- [ ] Other: [Insert specific reason here].

If you are able to address the requirements listed above or if you believe this decision was made in error, please submit updated documentation to our office. We will be happy to re-evaluate your eligibility once the necessary criteria are met.

Thank you for choosing [Company Name] for your insurance needs. If you have any questions regarding this letter, please contact your agent or our customer service department at [Phone Number].

Sincerely,

[Name/Signature]
[Title]
[Department]