[Company Name]
[Claims Department Address]
[City, State, Zip Code]
[Phone Number]

[Date]

[Policyholder Name]
[Address]
[City, State, Zip Code]

RE: Acknowledgment of Recreational Vehicle Claim
Policy Number: [Policy Number]
Claim Number: [Claim Number]
Date of Loss: [Date of Loss]

Dear [Policyholder Name],

We have received your claim regarding the incident involving your Recreational Vehicle during your cross-country travel. This letter serves as official acknowledgment that your claim has been filed and is currently being processed.

A dedicated claims adjuster has been assigned to your file. Their contact information is as follows:

- Adjuster Name: [Adjuster Name]
- Direct Phone: [Adjuster Phone Number]
- Email: [Adjuster Email Address]

Next Steps:

1. Review: We are currently reviewing the details of your Cross-Country Coverage, including emergency roadside assistance, trip interruption benefits, and repair location options.
2. Documentation: If you have not already done so, please submit copies of repair estimates, towing receipts, and lodging invoices related to this claim.
3. Inspection: An inspection of the vehicle may be required. We will contact you to coordinate this if necessary.

You can track the status of your claim through our online portal at [Website URL] using your claim number referenced above.

Thank you for your patience as we work to resolve this matter and get you back on the road.

Sincerely,

[Sender Name]
[Title]
[Company Name]